



# Infant & Toddler Connection of Virginia

## MONTHLY UPDATE

APRIL 2020

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#### A MESSAGE FROM CATHERINE HANCOCK

As I write this message, I find myself searching for something to say that hasn't already been said about the pandemic with which we are coping. So much information has come to us via email, television, and social media. The volume can be overwhelming. At the same time, it's reassuring to see how many people and organizations are offering help and guidance.

In an effort to have a central location for information, the Infant & Toddler Connection has information and guidance related to COVID-19 on the Virginia Early Intervention Professional Development page [https://veipd.org/main/covid19\\_ei\\_tele\\_updates.html](https://veipd.org/main/covid19_ei_tele_updates.html). You will find frequently asked questions and guidance from state and federal agencies as well as resources for telehealth and working with families.

As you know, Early Intervention Part C services are provided during the optimum time to impact an infant or toddler's development. The pandemic has the potential to interfere with services and limit our time with families. So, I am full of gratitude to see how everyone has come together to maximize their ability to continue providing essential Early Intervention supports and services. Managers and providers quickly banded together to share information and strategize solutions.

Many of you have shared "silver linings". Let's remember and keep track of them and hold onto them after this emergency situation passes.

Thank you to all of you,  
Catherine Hancock

#### PUBLIC AWARENESS MATERIALS

Distribution of materials has been suspended until the June 10th date set by Governor Northam. 211 staff are currently working remotely in response to the Coronavirus state of emergency. They will begin filling orders when they return to the office.

## CANCELLED - 2020 INFANT & EARLY CHILDHOOD MENTAL HEALTH INSTITUTE

Due to COVID-19 restrictions for large events, the 2020 Infant & Early Childhood Mental Health Institute planned for May 14-15, 2020 at the Charlottesville Omni HAS BEEN CANCELLED.

We are planning to offer an alternative online professional development event in the near future. More to come on this as soon as details are confirmed. This opportunity will be advertised on the [www.ecmhva.org](http://www.ecmhva.org) website and we will also send out an announcement via Constant Contact.

If you were invited to register early as a Vendor or an Endorsee and paid for your registration, the full registration fee you paid will be credited back to your credit card account. You do not need to request a refund. Kristen Stahr, Conference Assistant, will contact you for information needed to issue your reimbursement using your conference registration contact information.

For any questions or assistance, please contact Kristen Stahr, [khstahr@vcu.edu](mailto:khstahr@vcu.edu).

If you made your own hotel reservations at the Omni to attend this event, please cancel your reservation by contacting the Omni Hotel as soon as possible.

Click here to cancel: [Omni Charlottesville Hotel](#)

Omni Charlottesville Hotel or call 434-971-5500. For any questions or issues cancelling your hotel reservation, please contact Sara Prestiy, Omni Charlottesville Hotel Conference Services Manager at 434-817-6638 or [Sarah.prestiy@omnihotels.com](mailto:Sarah.prestiy@omnihotels.com)

**SAVE THE DATE: The next Infant & Early Childhood Mental Health Virginia Institute will be May 2022.**

## "THE LEADER IN ME SERIES"



**Leading from the Middle: Leadership during COVID - 19  
*Preventing Social Isolation During COVID 19***

[CLICK HERE TO VIEW DOCUMENT](#)

## MEDICAID EI BENEFIT TUTORIAL

A new resource has been posted on the EIPD website for the Medicaid EI Benefit. Content of the tutorial includes data entry and notification requirements related to the benefit, determination of start dates and re-activation of dropped benefits.

The tutorial can be found on the EIPD website at: <https://www.veipd.org>

Ei Topics & tools - Topics and Trends - Local System Oversight & Management -

## ITOTS USERS

Please send requests for ITOTS logon assistance to the email address below.

[deltaproduct@dbhds.virginia.gov](mailto:deltaproduct@dbhds.virginia.gov)

Type "ITOTS Password" in the Subject Line and tell them your username.

## EARLY INTERVENTION CERTIFIED PRACTITIONERS

### Have issues with your username or password for Early Intervention Certification?

Please send requests for Early Intervention Certification logon assistance to the email address below.

[dbhdsproductionsupport@dbhds.virginia.gov](mailto:dbhdsproductionsupport@dbhds.virginia.gov)

Type "EI Certification" in the subject line and tell them your username.

Or, click on the link below and type your request in the email that opens.

[Early Intervention Certification](#)

## PART C STAFF DIRECTORY

**PLEASE NOTE that Terri Strange-Boston changed her name to Terri Nelligan, and will no longer receive emails sent to that email account. Her email has changed to [terri.nelligan@dbhds.virginia.gov](mailto:terri.nelligan@dbhds.virginia.gov).**

<a href="#">Catherine Hancock</a>	Early Intervention Administrator <i>catherine.hancock@dbhds.virginia.gov</i>	(804) 371-6592
<a href="#">Anne Brager</a>	Part C Technical Assistant Consultant <i>anne.brager@dbhds.virginia.gov</i>	(804) 664-2462
<a href="#">Richard Corbett</a>	Part C Monitoring Consultant <i>richard.corbett@dbhds.virginia.gov</i>	(804) 786-9682
<a href="#">Karen Durst</a>	Part C Technical Assistant Consultant <i>karen.durst@dbhds.virginia.gov</i>	(804) 786-9844
<a href="#">Cori Hill</a>	Part C Training Consultant <i>cfhill@vcu.edu</i>	(540) 943-6776
<a href="#">David Mills</a>	Part C Data Manager <i>david.mills@dbhds.virginia.gov</i>	(804) 371-6593
<a href="#">Sarah Moore</a>	Part C Monitoring Consultant <i>s.moore@dbhds.virginia.gov</i>	(804) 371-5208
<a href="#">Kyla Patterson</a>	Early Intervention Team Leader <i>k.patterson@dbhds.virginia.gov</i>	(804) 371-6595
<a href="#">Irene Scott</a>	Administrative & Office Specialist III <i>irene.scott@dbhds.virginia.gov</i>	(804) 786-4868
<a href="#">Terri Nelligan</a>	Part C Technical Assistant Consultant <i>terri.nelligan@dbhds.virginia.gov</i>	(804) 786-0992
<a href="#">LaKeisha White</a>	Office Services Specialist <i>keisha.white@dbhds.virginia.gov</i>	(804) 786-3710
<a href="#">Telisha Woodfin</a>	Part C Monitoring Consultant <i>telisha.woodfin@dbhds.virginia.gov</i>	(804) 786-1522

### Note about This Update:

This Update is prepared by the Infant & Toddler Connection of Virginia State Team at the Department of Behavioral Health and Developmental Services as a means of sharing current information from the DBHDS/Part C Office.

### Enrollment of Children in the Medicaid Data System (VAMMIS)

Please note the following contact information for questions about enrollment of children in the Medicaid Data System (VAMMIS).

- **Irene Scott** \* 804-786-4868
- **Sarah Moore** \*804-371-5208
- **Telisha Woodfin** \*804-786-1522

### Early Intervention Certification

For questions about certification of practitioners, contact [Irene Scott](tel:804-786-4868) \* 804-786-4868

For questions related to completing the online application, contact [DBHDS Production Support@cov.virginia.gov](mailto:DBHDS.ProductionSupport@cov.virginia.gov)

Infant & Toddler Connection of Virginia | (804) 786-3710 |  
[irene.scott@dbhds.virginia.gov](mailto:irene.scott@dbhds.virginia.gov) | <http://infantva.org/>  
1220 Bank Street  
Richmond, VA 23219

Text | [Optional Link](#)