

Virginia Interagency Coordinating Council (VICC) Meeting
The Arc of Virginia
June 11, 2014
Draft Minutes

The June 11, 2014 Virginia Interagency Coordinating Council Meeting was called to order by Kelly Hill. The roll was called by Karen Durst. There were twelve (12) VICC members in attendance. Please see the attendance list following the minutes. The March 12, 2014 VICC minutes were approved with Glen Slonneger making the motion to approve and Kate McCauley seconding the motion.

Agency Reports

The Arc of Virginia, New Path Program

The Arc of Virginia update was given by Jamie Liban. The following italicized report is verbatim from a written report that was provided.

VICC Family Report

The Arc of Virginia staff continues to provide technical assistance and support to family members with services questions. The information and referral component can take a lot of time, between the initial talk and explaining to the follow up.

ESL Initiative:

New Path has launched an initiative to help families in need of help who's first language is not English. We are asking for volunteers to put on a call list. We will train these volunteers so they can help with immediate issues. And we'll be available to help them with any questions that come up. The goal is to form a database of multiple languages so when a family calls we can assist them immediately. We hope to have several Spanish speakers. But also will reach out so we have everything from Farsi to Hindi speaker ready to pitch in.

Playgroup Initiative:

New Path is in the planning stages of developing a playgroup training workshop. It's easy for families to get together for "playdates" but forming an structured playgroup with songs, activities, snacks, etc can be more difficult than it seems. New Path wants to develop a guidebook that we can give to parents or providers to utilize. By Spring 2015 we want to host training sessions in several regions across the state. We would utilize these training sessions to invite families to these playgroups and, in turn, help build our family network. It's also a great way to reach families in rural areas.

March Events:

Waiver Training at The Arc of Northern Virginia. Excellent turnout and feedback. Began offering Medicaid waiver training for local EI systems.

April Events:

*Finalized revamped Transition guide for families leaving EI.
EI Waiver training in Fairfax.
Waiver Webinar.*

May Events:

*Fort Lee Resource Fair.
Waiver Webinar.
Powhatan Transition Resource Fair.
Tidewater Regional meeting/waivers.
Alert sent about waiver eligibility changes.
Getting Started seminar in Richmond.
EI Awareness month.
Transition webinar.*

June Initiatives:

Further alerting families about Waiver eligibility changes and also Alerting families about changes to IFSP (waiting list funds).

Virginia Department for the Blind and Vision Impaired (VDBVI)

Glen Slonneger reported that there are Education coordinators in each region, there are 6 positions and 2 have been vacant. Due to budgetary limits, Fairfax position will remain unfilled but there are currently two experienced staff covering the area.

Virginia Department for the Deaf and Hard of Hearing (VDDHH) -No Report

VA Department of Behavioral Health & Developmental Services (DBHDS)

Janet Lung updated the VICC on leadership changes. Dr. Debra Ferguson, Ph.D. is the new Commissioner of the VA Department of Behavioral Health & Developmental Services. John Pezzoli will be retiring. The Department will also have a legislative coordinator position and an Office of Human Rights position vacant by the end of June. May was Mental Health Awareness Month. In honor of National Children's Mental Health Awareness Month there were events at different locations around the state. The Department of Behavioral Health and Developmental Services sponsored a special event that included a screening of the film "Hear Our Voices" followed by a panel discussion at The Bow Tie Theater. A reception and dinner was held in the lobby of The Bow Tie Theater prior to the movie screening and there were speakers and

exhibitors to promote and display information on children's mental health. At the Child & Family Services Council meeting there will be presentations on early childhood. Janet will ask Dr. Ferguson if she would attend a future VICC meeting.

Virginia Department of Education (VDOE) -No Report

Virginia Department of Education-Project HOPE-Virginia

Dr. Patricia Popp informed the VICC that she presented a Talks on Tuesday webinar titled "Casting a Wide Net to Support Young Children Experiencing Homelessness". Project HOPE is accepting grants applications from school divisions through June 30. And lastly, Dr. Popp reported that Project HOPE is part of a new interagency partnership supported by Gov. McAuliffe's office to end youth homelessness.

Virginia Department of Health

Ruth Frierson reported that they also had some leadership changes, the new Commissioner of the Virginia Department of Health is Dr. Marissa Levine. VDH will be working to improve referral and follow up for hearing screenings. Also, VDH will be doing training in July and new visits are expected to be released August 1st. Visits will send hearing information to child's provider and share results with provider. In addition, visits will provide guidance to providers on what to do next.

Virginia Department of Medical Assistance Services (DMAS)

The DMAS update was given by Joanne Boise. The following italicized report is verbatim from a written report that was provided.

- *Application activity since October 1, 2013*
 - *Statewide about 220,000 applications received*
 - *Workload proved challenging; some delays*
 - *About 33% came via CommonHelp web site*
 - *Still high numbers of walk-ins at LDSS offices*
 - *Some applications coming via Fed Marketplace*
 - *Number of applications has dropped about 20% in the last month*
- *Hospital presumptive eligibility going well*
 - *54 hospitals participating; 21 actively so*
 - *Almost 700 individuals enrolled since January 1, 2014*
- *Expedited enrollment of deemed newborns*
 - *Over 5,300 enrolled since January 1, 2014*

- *Effective July, no uninsured waiting period for enrollment in FAMIS (currently 4 months)*
- *Overall, over 584,000 children covered by public insurance*
- *Staff working on updating the EI Manual, the ABA section of EPSDT Manual*

Virginia Department of Social Services (VDSS)

Aleta Lawson reported that the department is awaiting budget information to determine what impact it will have on programs. The Early Head start partnership grants with child care providers was posted on June 6th. 25% of the above mentioned budget will be used for childcare subsidies. June 16th there will be a meeting to review the grant. And lastly, Aleta stated that there is a consistent strong relationship with Parts B and C providers across the state.

State Corporation Commission (CSS), Bureau of Insurance-No Report

Part C Update

The Part C update was given by Catherine Hancock. The following italicized report is verbatim from a written report that was provided.

Coaching Initiative

- *Provided Evidence Based Practices training in Richmond and Southwest*
- *Will add one more training in October for those who haven't attended – this will be the final training*
- *This training provides information about Evidenced Based Practices that are supported by ITC of VA,*
- *Coaching is endorsed by Part C and we believe this is an effective way to provide family focused services*

SSIP

- *Making progress and recognized by national TA consultants to present in meetings with other states on our progress*
- *This afternoon, Kyla will present a summary*

Budget

- *No specific guidance*
- *Submitted draft contracts without allocation amounts for review*

New Staff

- *Bev Crouse's last day was June 10th*
- *Anne Brager will move to the TA position*
- *Sarah Moore will begin as a monitor on July 10th*

Professional Development

Please see attached handouts presented by Cori Hill and Deana Buck.

Public Comment

The following italicized report is verbatim from a written report that was provided by Robin Crawley.

I am speaking today on behalf of the twelve members of the CoCoA Steering Committee. The steering committee includes two local system managers from each of the six regions of the state. For those of you who might not be familiar with CoCoA, CoCoA is comprised of the local system managers, and is our network for support, information sharing, and collaboration. In addition, CoCoA works closely with the VACSB regarding issues that affect our statewide early intervention system, including funding. I am currently serving as the chair of CoCoA.

The steering committee would like to thank the Integrated Training Collaborative for the recent Talks on Tuesday on the meth labs. This was a very informative presentation, and provided important information for our providers who go into homes. We also are looking forward to the Early Intervention Institute in Charlottesville in October.

We would like to express our appreciation to DMAS and to the Part C office for extending the QMR prep time to one month. This additional time allows local staff the time to assemble the required documentation while still carrying out their day to day job responsibilities.

We appreciate the opportunity to work on the child indicator process with the Part C office staff. We welcome the opportunity to take a closer look at the data and to continue to discuss indicator issues at our regional meetings. There are many factors that can impact the indicators, including inter-rater reliability, having a clear understanding of how functional skills fall into the three domains, and the assessment tools used. In addition, there are many hard-to-quantify factors that impact a child's progress in the program. Some of these include a child's diagnosis and criteria for eligibility, parent involvement, length of time in the program, frequency and intensity of services, and home environment; all of which are not captured in ITOTS reporting and thus are not easily available for data analysis. We encourage caution in drawing conclusions from incomplete data and advocate for continued improvements to the ITOTS data system as we all work together to strengthen our indicator process and data reliability in our local systems.

Insurance Committee Update

Kelly Hill reported that the DSM 5 released in May 2013, changed the criteria for identifying kids with Autism. The more strict criteria may impact the birth to three population with regard to early identification. Dr. Donald Oswald has been working with an interagency clinic in Richmond regarding identification/diagnosis of children with Autism Spectrum Disorder (ASD) as young as 18 months.

Kelly reported on the Insurance survey that was sent to the 40 local system managers; 36 people responded, 22 respondents skipped most of the questions, and 65% have not applied to get into insurance networks. Results of the survey were difficult to interpret due to the small response rate and the minimal detail provided. VICC members questioned why the information was not being provided by the system managers and discussed the critical importance of understanding the issues related to insurance reimbursement including the barriers to getting into the insurance networks.

Kelly stated that while the Affordable Care Act (ACA) prohibits caps on insurance reimbursement, there can be caps on numbers of visits based on individual policies. Many policies cap physical therapy visits at 20 per year; this is not the case for occupational therapy and speech language services. Kelly also reported that some speech language pathologists have been aggressive with getting coverage under the insurance mandate.

Local system managers (LSM) attending the meeting stated that the financial data is not readily accessible to many of the system managers and suggested that there might be better response to the request for information if the LSMs understood the purpose. There was discussion that it is not easy to obtain information from private providers. However, Kelly reported that when a similar request for information was sent to private early intervention providers a couple years ago, the response rate was good and the response was fast. At that time, the private providers reported a 3% denial rate compared to 30% for the Local Lead Agencies.

VICC members asked that the request for information be re-sent to local system managers with information about why this is needed, a requirement that the information must be provided, and a requirement that respondents include their name. The questions will be revised, with input from Carol Burke and Lynn Wolfe (LSMs). The results will be reported at the September VICC meeting.

Kelly reported that implementation of ICD-10 has been moved to October 2015; she encouraged local system managers to talk to the individuals in their system responsible for

(software/IT) billing to see if they are running internal trials in order to be ready when this is implemented.

State Systemic Improvement Plan (SSIP) Update and Setting Targets (Kyla Patterson)

The Office of Special Education Programs (OSEP) has finalized the State Performance Plan-Annual Performance Requirements (SPP-APR) requirements, including the final changes in the SSIP requirements.

Targets must be established for performance indicators for the monitoring year that is ending this month. The following was discussed:

Indicator	Proposed Action	FFY 2013 Target	Rationale
#2 – Service Setting	Hold at FFY 2012 Target	98%	<ul style="list-style-type: none"> • Virginia’s target has been 98% since FFY 2005, and OSEP has indicated that it is not necessary to increase this target.
#3 – Child Indicators	Hold at FFY 2012 Target	a1: 73.6% a2: 69.7% b1: 78.5% b2: 60.9% c1: 81.4% c2: 59.9%	<ul style="list-style-type: none"> • Only met the target for b1 • Still working on data quality
#4 – Family Outcomes	Hold at FFY 2012 Target	a. 76.4% b. 73.2% c. 84.9%	<ul style="list-style-type: none"> • FFY12, met targets for 4a & 4b; missed target for 4c • FFY12 was first year revised survey used statewide. • Holding allows us to see trends on revised survey before deciding future targets.
#5 – Child Find (0-1) #6 – Child Find (0-3)	Hold at FFY 2012 Target	1.03% 2.88%	<ul style="list-style-type: none"> • Did not meet the target in FFY12. • Hold at the FFY12 target until we meet it and then raise it. • Same approach we used a couple of years ago when we were not meeting original target

VICC members voted to hold the target at the FFY 2012 for each of these indicators.

The final SPP/APR package from OSEP included the following changes for the SSIP:

- The Focus Area for Improvement is now referred to as the *State-Identified Measurable Result* (SiMR)
- The SiMR must align with Indicator 3 or 4 (child or family outcomes)
- Coherent improvement strategies must be selected/identified
- The timeline for Phase I has been extended to April 1st. The timeline remains the same for the remainder of the SPP/APR

SSIP Phase 1 Steps include data analysis, infrastructure analysis, identification of the state identified measurable result (SiMR), selection of coherent improvement strategies, and development of the theory of action. The following activities have been completed: creation of a SSIP Core Group to provide oversight on the *process* of SSIP development (the procedures to use and who needs to be involved in each step), broad data analysis, broad infrastructure analysis, preliminary identification of the SiMR (Improving results in the area of children taking action to meet needs), creation of a SSIP section on the web (<http://www.infantva.org/Sup-SSIP.htm>) and inclusion of information about the SSIP in each monthly update.

Current activities include in-depth data analysis and analysis of state initiatives. Local system managers are generating inferences from their review of their data. Consultants from DaSY (the Center for IDEA Early Childhood Data Systems) are assisting the Infant & Toddler Connection of Virginia staff with analysis of statewide data by race/ethnicity, gender, age at entry, age at exit, and length of time in early intervention.

Previous state initiatives include:

- System Transformation/Medicaid EI Services Program
- ABCD Project
- IFSP Outcome Training
- Medicaid EI Targeted Case Management
- Public Awareness campaign
- Virginia's Star Quality Initiative (VSQI)

Current initiatives include:

- Integration of Child Indicators
- Coaching and Natural Learning Environments
- Infant Mental Health
- Act Early
- Infant-Toddler Specialist Network
- Home Visiting Consortium
- Cross-Sector Professional Development
- Communities of Practice in Autism (CoPA)
- Early Hearing Detection and Intervention (EHDI)
- Smart Beginnings

- Early Head Start/Head Start (identified by VICC members)

Next steps in the SSIP process include in-depth infrastructure analysis, identification of improvement strategies and development of a theory of action.

Quality Improvement Committee

Allan Phillips discussed the tables/graphs of the monthly birth to one and birth to three child count. He reported that birth to one child count is the highest it has ever been. Birth to three child count was steady for a while and is now increasing. Allan noted that the tables/graphs do not show the child count in relation to the population (which is what is measured and reported to the Office of Special Education Programs [OSEP]).

Child Find Information and Data

Please see attached handouts presented by Allan Phillips.

Other VICC Business

VICC Quality Improvement Project

- Request fiscal report from CSBSs
- Rework Questions
 - Carol Burke and Lynne Wolfe
- Resend to Local System Managers
- Emphasize the purpose and benefit

The following Action Items and June agenda items were identified:

Action Items

- Invite Karen Walker and Dr. Oswald to present Work on Early Identification of Autism
- Change next VICC meeting date to 9/11/14

Agenda Items

- ICD-10 information follow-up;
- SSIP;
- State-Identified Measurable Result (SiMR) Update;
- Insurance Survey Updates; and
- Karen Walker and Dr. Oswald presentation.

The next meeting of the VICC will be held September 11, 2014. The location is the:

The Arc of Virginia
2147 Staples Mill Road
Richmond, VA 23230
(804) 649-8481

The meeting was adjourned.

VICC Members Present:

Glen Slonneger
Kelly Hill
Joanne Boise
Allan Phillips
Dr. Patricia Popp
Jeannie Odachowski
Yolanda Tennyson
Kate McCauley
Ruth Frierson
Virginia Heuple
Janet Lung
Aleta Lawson

VICC Members Absent:

Leslie Hutcheson Prince
Edwin Scott Moran
Dr. Corey Herd Cassidy
Rick Beaman
Angela Leonard
Sonia Lopez
Sandra Woodward
Cathy Cook
Phyllis Mondak

Family Representative Present:

Jamie Liban