



Virginia Relay Advisory Council is Looking for New Representatives!

Virginia Department for the Deaf and Hard of Hearing is seeking Virginia Relay users to join the Virginia Relay Advisory Council (VRAC)! The VRAC need new representatives to fill these vacancies:

- Internet/Wireless Relay user
- Captioned Telephone Service (CTS) user
- Video Relay Service (VRS) user

For more information about VA Relay www.varelay.org Do you use these Relay features? Are you interested in serving on the VRAC? To inquire about joining the VRAC, please contact:

Eric Raff at 804-404-9090 or eric.raff@vddhh.virginia.gov

The VRAC was established to focus on the statewide education and technical assistance activities of the Virginia Relay. The VRAC focuses on VA Relay consumer needs, to advise and make recommendations to VDDHH, and to share information to the consumers. The VRAC comprises of various relay users providing guidance in public relations, marketing, education, and outreach.

The VRAC duties and responsibilities shall also include:

- Ensuring through research and practical experience that Virginia Relay is meeting the needs of its users;
- Collecting feedback from consumers to be shared with the Department, and the contractor(s);
- Providing advice on meeting the requirements for functional equivalency required by federal law;
- Assisting in the disseminating of information from VDDHH and the relay contractor(s) to consumers;
- Providing access to consumers and other interested parties through meetings held in various regions of the Commonwealth as determined by the Advisory Council;